

Integrated Transport Management Solutions

For road transport operators



NEW
Now with
AI-powered
Route
Optimisation

A close-up photograph of a person wearing a blue long-sleeved shirt and an orange safety vest. The person is holding a black handheld device, possibly a scanner or a data collector, with their right hand. The background is slightly blurred, showing more of the person's clothing and the device. The overall scene suggests a professional or industrial setting where data collection or verification is taking place.

Helping
you **deliver**
your
promises.



Solving Your Challenges

Road transportation is a challenging sector. It's hard to be successful. Time is critical and margins are tight.

Increasing industry regulation, competition and customer expectations make it even more challenging being a haulier.

Relying on manual processes or outdated and disconnected systems to manage your operation makes things much harder.

Mandata gives you **one integrated suite of software solutions** to run your full business process - from end to end... order to invoice.

All operators in all sectors of the road transport industry use Mandata transport management solutions to plan, monitor, POD and invoice their work.

Our mission critical systems support over 7,000 daily users to deliver nearly 2 million jobs every month.

Software for your whole team

Operations

- Transport Manager
- Traffic Planner
- Operations Manager
- Logistics Manager
- Drivers

Management

- Owner Manager
- Managing Director

Finance & Admin

- Financial Director
- Administrators and Accountants

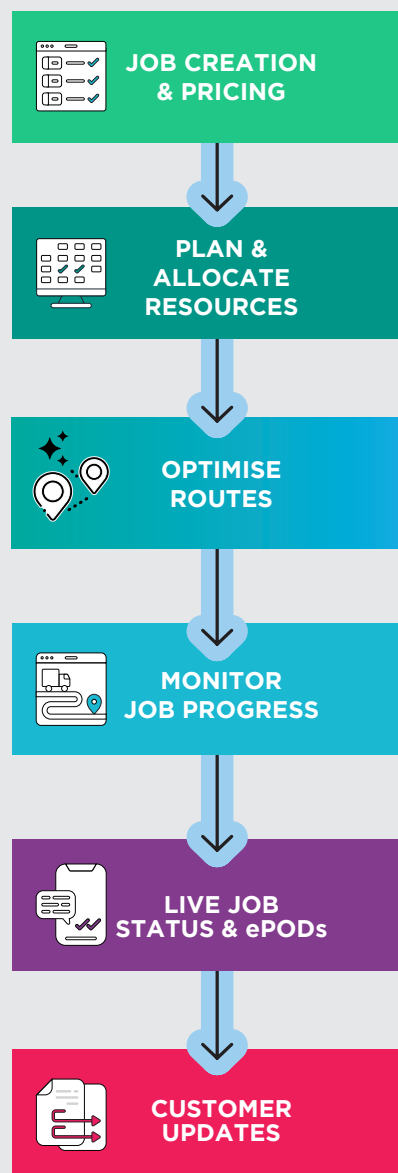
Warehouse & Distribution

- Warehouse Managers
- Inventory Managers
- Goods in/Goods out Clerks
- Forklift operators

One system for all the work you do

- Bulk haulage
- Frozen and chilled distribution
- General haulage
- Heavy haulage
- Pallet distribution
- Road tanker haulage
- Waste transport

Choice of TMS solutions to suit your operation:





Smart Order Management

Avoid time-consuming manual job entry with smart job creation and automated pricing.

We know it can be chaos at times - with multiple sites and customers, complex rates and resources to manage. Mandata streamlines the process of entering, pricing and resourcing your jobs.

Our TMS makes it easy for you:

- A system that remembers everything about your customers so you don't have to, including pricing, site restrictions and more.
- Simple ways to keep resource availability updated, including drivers and vehicles.
- Quick and easy ways to create and repeat jobs, without having to do the same tasks again and again.
- Integrated web portal allows your customers to place orders, see job progress, download POD's and invoices.
- Integrates with shipper systems to streamline order processing, saving time for you and your customers.

Automate

Smart automations and AI-powered solutions

Receive orders automatically, or copy order details from documents in seconds! Save time, improve accuracy with Mandata.



1.9m+

jobs managed

All your customer details managed in one system for efficient, accurate job creation:

Customer Records

- Customer address
- Customer contacts
- Job rates and tables
- Charge Types
- Rate Schedules
- Subcontractor costs

Job Details

- Collection and delivery info
- Location access
- Delivery instructions

Multiple ways to create and receive jobs

Job Creation Schedule

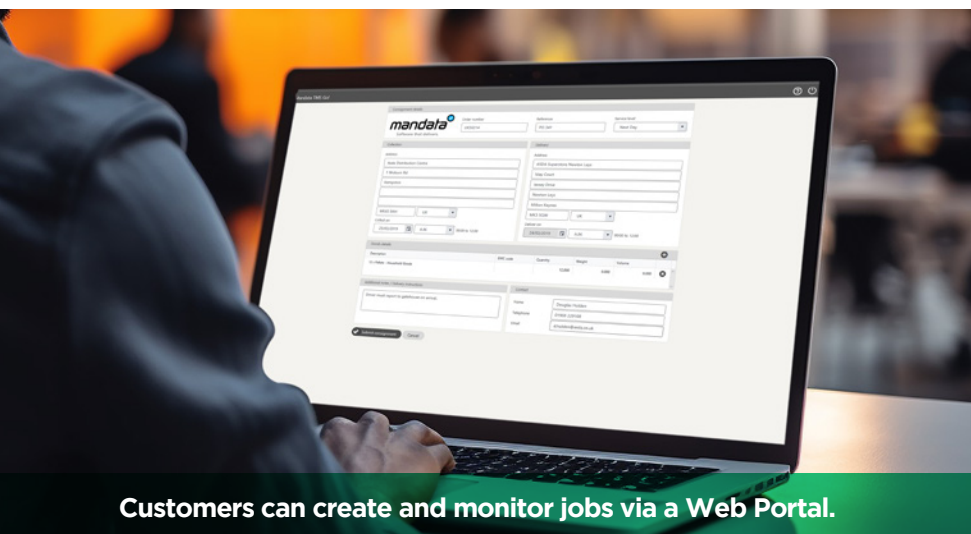
- Manual
- Repeat/scheduled
- Customer system auto creation

Customer Portal

- Create jobs
- View Job Status updates, PODs and Invoices

Job Imports

- Web imports via Customer Portal or EDI
- Integrates with Shipper's systems



Customers can create and monitor jobs via a Web Portal.



Optimised Job Planning

Unlock greater cost and efficiency savings with a Mandata TMS and AI-powered optimisation, in one easy-to-use interface.

You're co-ordinating work for multiple customers, drivers and vehicles; planning hundreds of jobs every day. We know it can be time-consuming and complicated.

Our integrated transport management solutions simplify the whole process, helping you make smarter, more profitable decisions; minimising costs and making the most of resources as you plan.

- AI does the heavy lifting, quickly ordering jobs for maximum efficiency, based on your parameters - saving hours in planning time.
- Gives you a realistic plan you know you can achieve - without over-committing your fleet.
- Pre-plan ETAs give confidence you can meet delivery deadlines and meet customer expectations.
- Live updates between TMS, drivers and customer portal, digitise the entire process, keeping everyone informed with real-time updates.
- Add new work and make changes quickly and safely with visibility of real-time Driver Hours.

 **Download**

Learn more about Optimised Job Planning.
[Click Here to download our latest brochure](#)



2.4m+

routes planned in Enterprise TMS per month

Resource Management and Allocation

- Jobs/loads
- Drivers
- Vehicles
- Trailers
- Sub-contractors

Route Optimisation

- Map-based Load sequencing
- Unplanned Job & Resource Handling (Beta)
- Enhanced Resource Attributes (Beta)

Planning Validation

- Empty running
- Load fill
- Profit and loss/revenue
- Cost per mile
- Pre-plan ETAs

Compliance and Availability

- Driver hours
- Vehicle maintenance schedule

Manifest app

- Job sequence & route plan
- Driver instructions
- Delivery documentation
- Driver informed/acknowledged



Saving one planner 7.5 hours a week

Sharon Bloch Continuous Improvement Manager



Better planning



Better communication



Better decision-making



Live Job Execution and Monitoring

Ensuring work is going to plan.

Your vehicles are on the road, your drivers know where to go and what to do, and your customers know when to expect their deliveries. But no matter how well you've planned, there can still be unexpected delays, issues and changes you need to make.

Mandata gives you the ability to react quickly, proactively and efficiently to changing situations throughout the day:

- See real-time plan execution updates including load information, vehicle location and job status.
- Amend your plan without having to re-do everything else.
- Capture live information about your fleet and drivers to simplify compliance and governance.
- Monitor driver and vehicle performance to make continuous improvements.
- Receive proof-of-delivery and non-conformance details, saved behind the job for quick, simple and accurate invoicing.

Plan Execution - Real Time

Plan updates

- Vehicle location
- Job/load status
- Tacho integration: driver hours & behaviour
- Telematics integration: vehicle behaviour
- Sub-contractor

Plan amendments & driver instructions

Operational reporting & KPI's

- Plan v actual
- Empty running
- Load fill
- Profit & loss/revenue
- Cost per mile
- Fuel surcharge/demurrage
- OTIF/DIFOT

Customer updates

- Status
- Location

Cross Docking

- Transient Goods
- Scan Validation
- Outbound Goods

POC & POD

- Driver messaging
- Status updates
- Sat Nav & ETA
- Sign-on glass
- Scan paperwork (OCR/AI)
- Digital images
- Non conformance
- Customer own paperwork
- Barcode scanning

Compliance & Governance

Operating compliance

- Daily walk around checks
- Vehicle inspections
- Road safety
- Non conformance
- Driver hours & behaviour
- Vehicle maintenance schedule

Standards & accreditation

- DVSA earned recognition
- FORS
- CLOCS
- Environment

Reporting & KPIs

Incident & claim management

TMS Tracking & Telematics

- Vehicle & trailer tracking
- Job status updates

Customer updates

- Status
- Location

Tacho - driver hours

- Real time plan update
- Download & push to 3rd party compliance/analysis provider

Telematics

- Driver & vehicle performance
- Real time plan updates
- League tables & score cards
 - Idling
 - Harsh acceleration/breaking
 - Fuel economy & drop
 - CO² emissions

Return to Depot

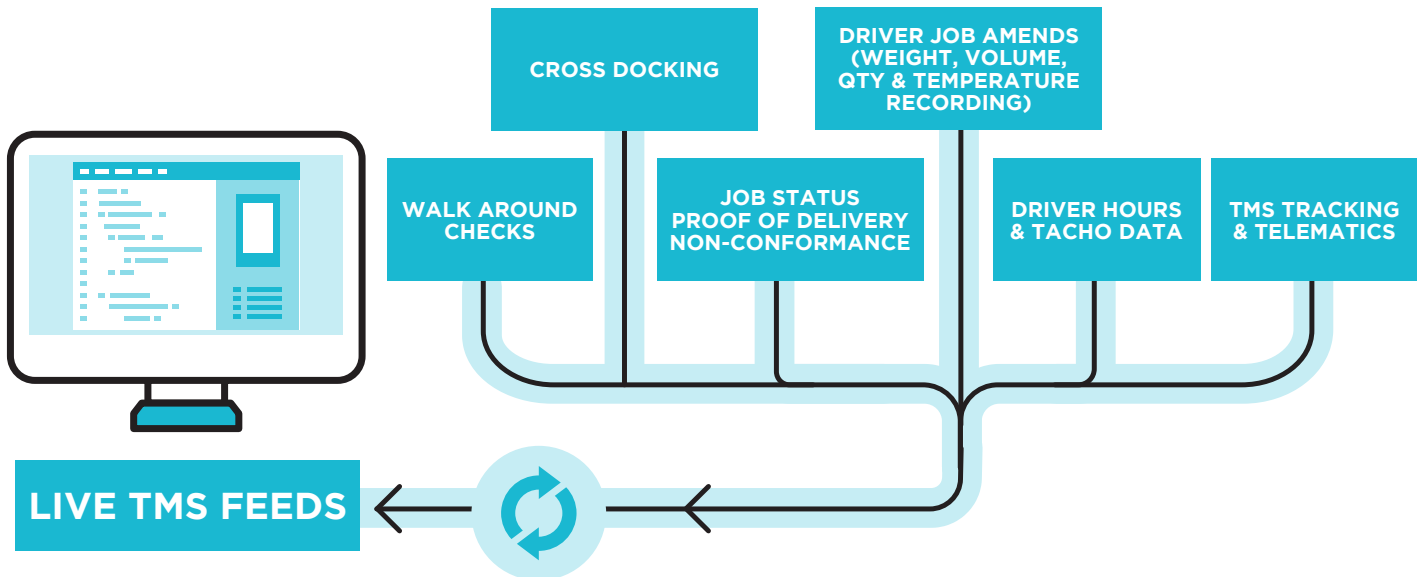
- Driver de-brief
- POD documentation & delivery
- Scan paperwork to job



16,500+ units tracked each month

Know exactly how jobs are progressing in real-time

With live feeds in to the TMS you're ready to adapt to evolving situations



LIVE TMS FEEDS

CROSS DOCKING

DRIVER JOB AMENDS (WEIGHT, VOLUME, QTY & TEMPERATURE RECORDING)

WALK AROUND CHECKS

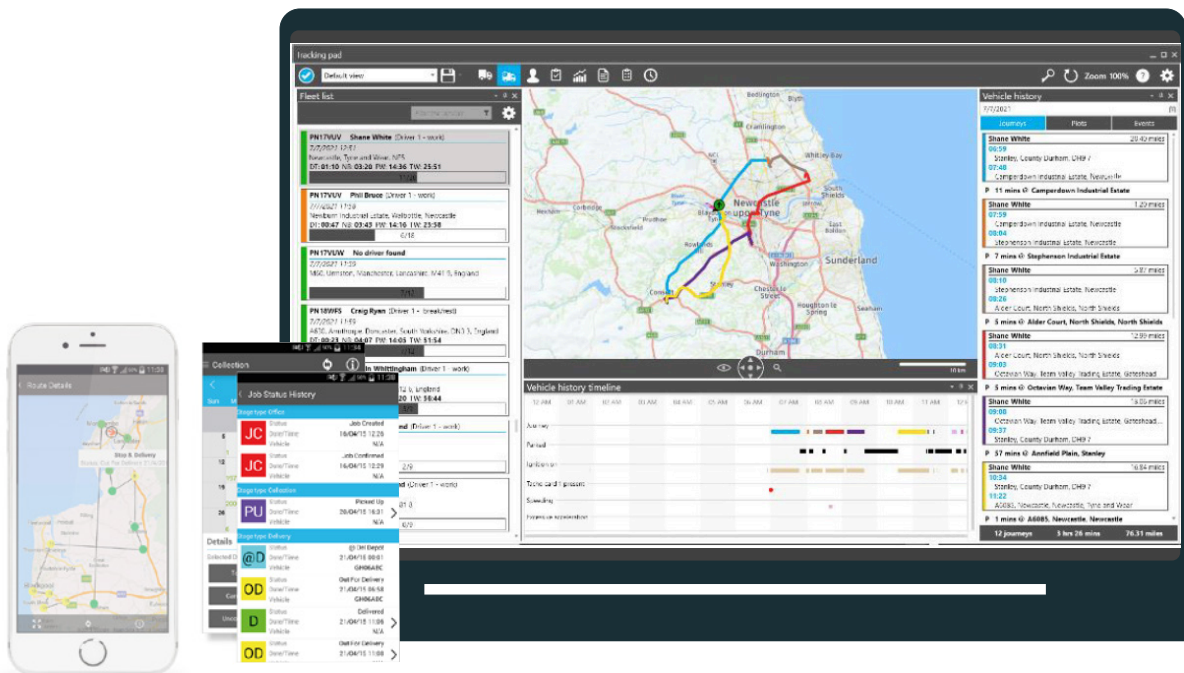
JOB STATUS PROOF OF DELIVERY NON-CONFORMANCE

DRIVER HOURS & TACHO DATA

TMS TRACKING & TELEMATICS

Automate

It's easy to configure alerts to keep customers and your team informed as jobs progress.



More visibility



More control



More security



POD & Invoicing

Transform your manual proof of delivery and invoicing processes with Mandata electronic PODs and email invoicing.

Digitise collections and deliveries - from the first mile to invoice.

Simplify your admin procedures with live driver updates, electronic PODs and automatic email invoicing and reporting:

- Capture delivery moments in seconds using the integrated driver Manifest app.
- Avoid invoicing delays with a TMS that automatically matches POC/POD details and can email invoices with ePOD attachments, saving you time.
- Reduce delays, errors and re-work often associated with manual systems.
- Reconcile accounts and capture additional costs.
- Simplify sub-contractor work.
- Save time and reduce duplication with easy updates between your TMS, and accounts software.
- Gain live visibility and control of your financial performance.

 **Download**

Learn more about Manifest app
[Click Here to download our latest brochure](#)



2.2m+
invoices raised

Finance and Admin

Customer invoice production

- Single
- Batch

Email invoice & POD docs

Sub-contractor reconciliation

Customer self invoice creation

Accounts system updates

Integration into accounts package

Finance reporting

- Un-billed work
- Jobs waiting for POD
- Non conformance jobs



The driver's Manifest app works seamlessly with a Mandata TMS, providing a smooth, digital experience for your operation.



View key data insights at a glance with out-of-the-box dashboards and reporting functionality.

-  **Quicker reconciliation**
-  **Quicker payments**
-  **Quicker reporting**



Customer Updates

It's easy for customers to place orders with you, and for you to keep them informed.

It's not all about systems at Mandata. It's about helping you to provide a great service to your customers.

Here are some of the ways you can add value to your customers with Mandata:

- Import orders automatically in to your TMS from shipper's systems; saving time, preserving data accuracy and avoiding the manual re-keying of data.
- Give customers access to a booking portal allowing them to create and amend orders, view and download proof-of-delivery.
- Provide visibility of jobs in progress and automatic status updates on-line and on mobile.
- Keep customers informed with status updates and electronic POD's.
- Use behaviour monitoring to reduce your environmental impact and provide evidence of safe and positive driving.
- Email invoices along with POD attachments soon after delivery

 Mandata monthly heartbeat



1.2m

jobs per month created direct by shippers.

Customer portal

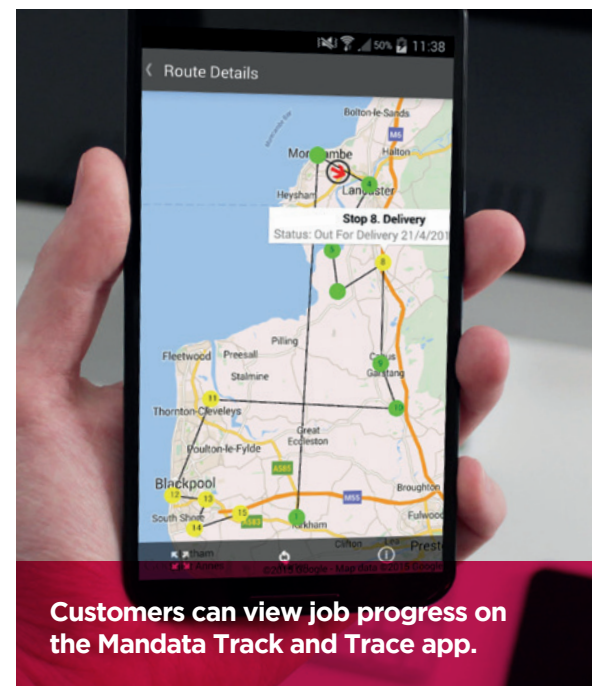
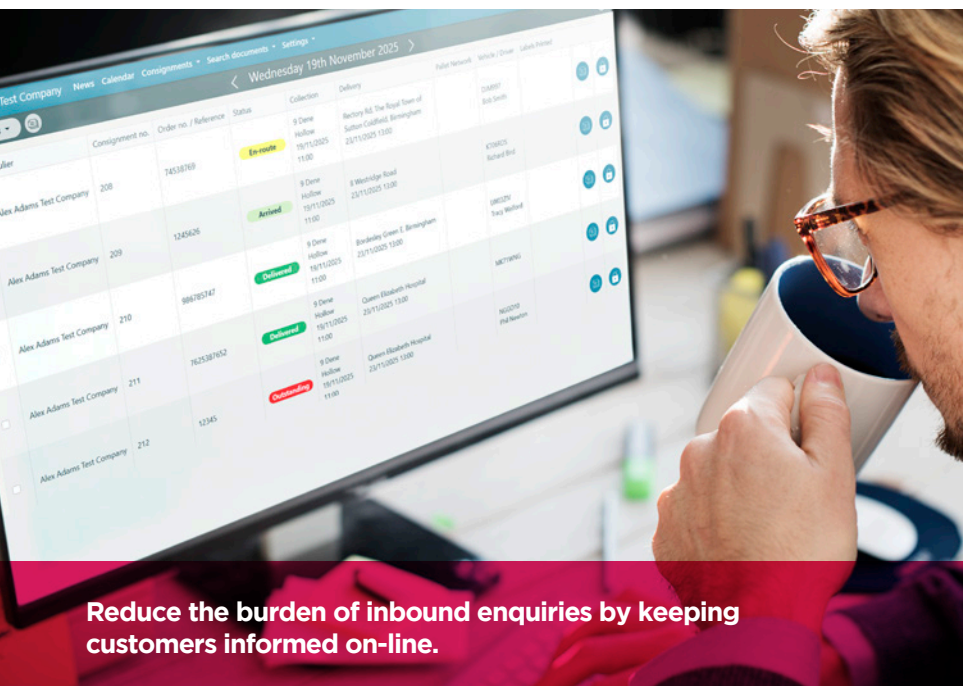
- On-line bookings
- Live progress updates
- Live PODs
- Live ETAs

Customer system integration

- Job imports

Email invoicing with POD attachments

Automated KPI reports



Volume bookings



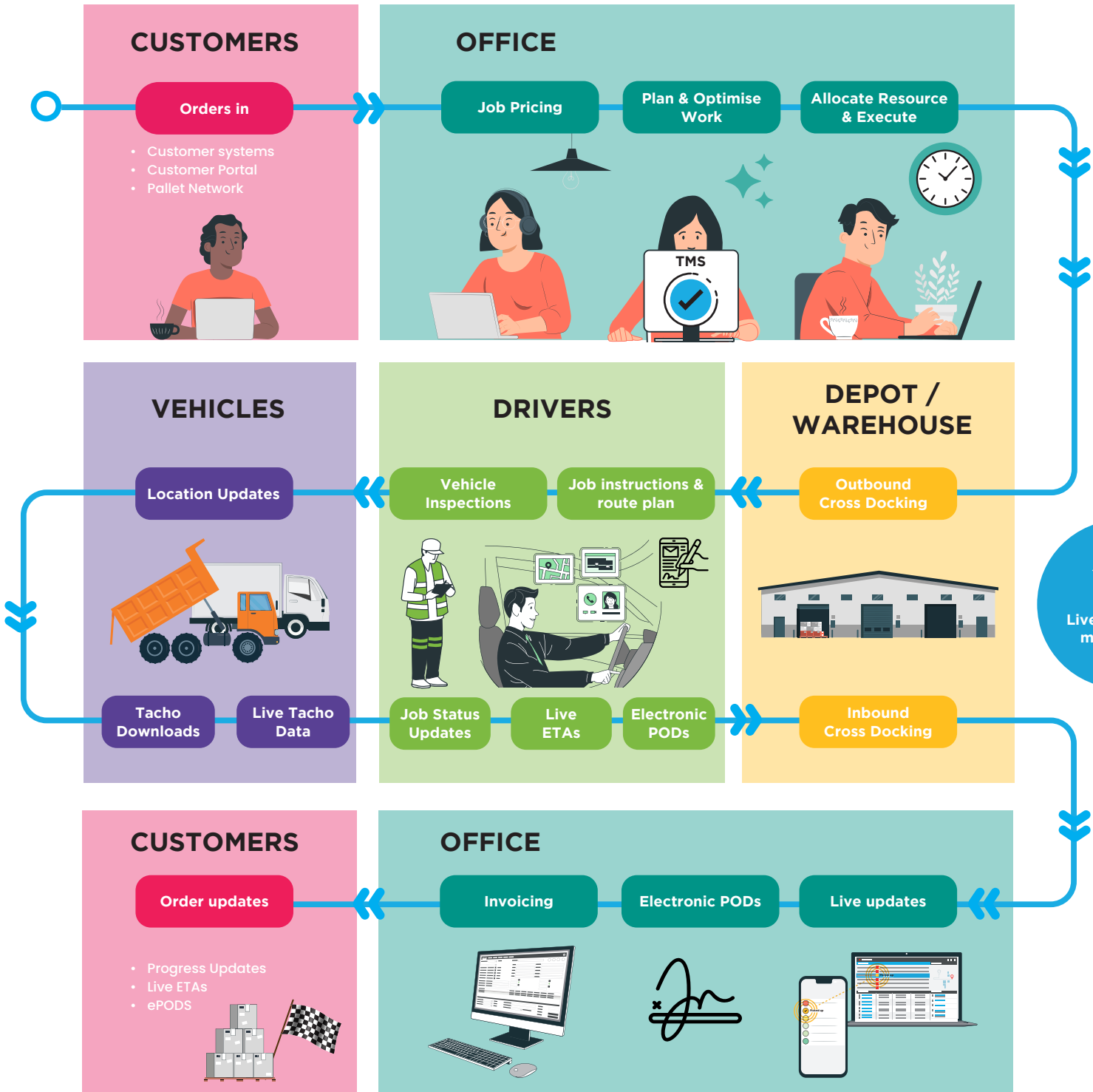
Paperless solutions



Live updates

One Connected System from Orders to Invoice

Mandata helps you to connect your office-based teams with your drivers, sub-contractors and customers in real-time, giving you the information, control and visibility you need to be more successful.



Mandata Integrated Tool Kit

<p>Customers</p>	<p>Customer Portal Web order entry. Live job status & POD's</p> <p>Track & Trace App</p> <p>EDIs Automatic job receipt</p> <p>AI Auto Complete Job Entry Copy details from Order documents (Go TMS)</p>
<p>Transport Operator</p>	<p>Enterprise TMS Customisable (larger fleets, more complex processes). Cloud or Server TMS.</p> <p>Go and GoPlus TMS Configurable (Smaller fleets, simple processes). Cloud TMS.</p> <p>Track & Trace App Live load & vehicle locations</p> <p>Enterprise WMS Manage jobs from transport to warehouse</p>
<p>Drivers & Sub-contractors</p>	<p>Manifest App Job instructions, sign-on-glass & proof of collection/delivery. POD returns.</p> <p>ManifestPlus App Manifest App plus: Sat Nav & ETA, driver messaging.</p> <p>Team Admin App Timesheets (driver shift hours, holidays & sickness) and expenses.</p> <p>Cross Docking Track pallets throughout the journey.</p> <p>Vehicle Checks App Vehicle inspections and defect reporting.</p> <p>Vehicle Checks Plus App Vehicle defects, tailored.</p> <p>SmartDrive & FleetDrive App Driver behaviour scorecards.</p> <p>Telematics Vehicle and driver behaviour.</p> <p>Location Tracking Phone, canbus. ETA's</p> <p>Tacho Downloads Driver & vehicle tacho data.</p>
<p>3rd Party Software</p>	<p>Customer systems</p> <p>Pallet networks</p> <p>Account packages</p> <p>Workshop packages</p> <p>Tacho analysis systems</p>



All apps available on both IOS and Android





**More
than just
software.**

James | 2nd Line Support Team Leader | Newcastle upon Tyne


7,000+
users every day

Our professional services team will guide and support you through every stage of your journey with us. Helping you get the most from Mandata software.

Making a smooth transition.

We provide a flexible and adaptable approach to installation and training, with regular reviews of progress against a jointly agreed project plan.

We'll identify your issues and align the system to your needs, helping you realise all the process, efficiency and cost-saving benefits you're looking for.

Supporting you when you need it most.

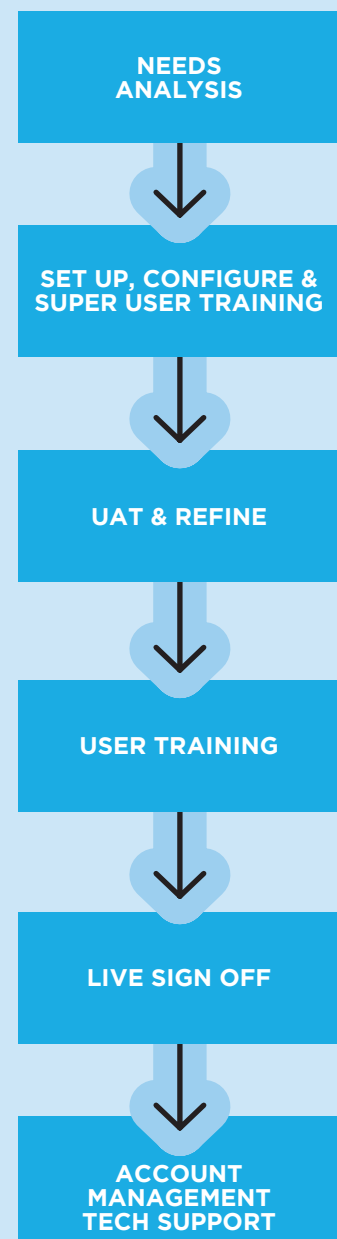
Our aim is to deliver the very best service we can to allow you to deliver the best service you can.

Technical and end-user support is provided by a highly knowledgeable and experienced team.

One team to help you get the most value from your investment today and in years to come:

- Software developed and supported by our in-house team.
- Dedicated account manager.
- Regular communication and updates.

Helping you get up and running with our 6 Step Implementation Process:





A long-term partner.

Stephen | Software Engineer | Newcastle upon Tyne

Helping you stay ahead in a changing market.

Our software never stands still, neither should you! We listen to our customers and keep track of trends. Our experienced team, many of whom have worked in haulage before joining Mandata, continually analyse and adapt our software to ensure it is ready for the future.

Innovative features are developed to help you manage and improve your business; robust, reliable and relevant solutions helping you to move with the times.

- Future proofing
- Strategic roadmap
- Continued investment
- Small enhancements
- Feature add
- Monthly releases

Peace of mind for you and your customers.

Your Transport Management System (TMS) is mission critical. Safeguarding your data and ensuring uninterrupted access is essential - and it's our top priority too.

With a Mandata Cloud TMS, you keep all the functionality you rely on - without the headaches of hosting. We take care of everything so you can focus on running your transport business.

Leverage our expertise to protect your business - systems hosted on Microsoft Azure's secure cloud and managed by our in-house team - delivering built-in scalability, compliance and peace of mind.

- Leverage our expertise to protect your business
- Stay compliant without the admin burden
- Security that keeps pace with threats
- 24/7/365 Threat Monitoring you can trust
- Built-in Data Backup with Disaster Recovery

Why Mandata?

We have been focused exclusively on the road haulage, transportation and logistics sectors for over 50 years. We have a very deep understanding of the challenges you face every day and have proven technology to meet your specific needs.

Our integrated transport management solutions will give you a much better understanding of real-time performance and operating KPI's so that you can make better decisions and run your business more effectively.

With Mandata, you can improve your:

- Productivity
- Visibility
- Communication
- Customer satisfaction
- Automation and integration
- Compliance and governance



Trusted by

Companies of all sizes, in all sectors of the industry including 30% of Motor Transport's Top 100 operators, use our software.



Plus many more



Read our customer stories at www.mandata.co.uk

www.mandata.co.uk

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Software that delivers